



Introduction

by **Nathan De Valck**

In relation to the current COVID-19 crisis and its impact on the life science and MedTech air freight sector, Pharma.Aero has launched a series of three webinars, featuring a line-up of global opinion leaders and experts of our industry. The first themed ***Current impact of COVID-19 on Life Science and MedTech Sector Airfreight*** was successfully concluded on 7 May. In this newsletter you will find the key highlights, as well as a link to the executive summary of the first successful webinar in the series of three. If you have not attended this first or second webinar, we would encourage you to register for the third webinar via the registration link below.

You will also read about Pharma.Aero's latest member Polar Air Cargo. In addition, we would like to thank you for taking time to participate in our recent Membership Survey. A summary of our members' feedback is also appended herein.

Stay safe and connected!

Nathan De Valck

Chairman of Pharma.Aero

Members update

Pharma.Aero is proud to announce Polar Air Cargo as its latest Full Member. Polar Air Cargo provides time-definite, airport-to-airport scheduled air cargo service with a modern, all-cargo fleet, coverage of major world markets, deep experience, and commitment to quality, safety and customer service.

The logo for Polar Air Cargo, featuring the word "Polar" in a bold, blue, sans-serif font.

Pharma.Aero Webinars

Pharma.Aero has successfully launched its first webinar ***Current impact of COVID-19 on Life Science and MedTech Sector Airfreight*** in a series of three, in collaboration with STAT Trade Times on 7 May. Over 250 attendees from the industry participated in the webinar.

- The key takeaways from the first webinar is that within the different pharmaceutical companies, supply chains are currently under revision and new cargo network have been forged to tide through the pandemic. Nathan De Valck, Chairman **Pharma.Aero** and Head of Cargo of Product and Network Development, **Brussels Airport Company**, summarized that being agile and flexible is key during this crisis, as well as for the future. Listening to our Life Science and MedTech customers is more central than ever before and will help the stakeholders of our airfreight industry to be prepared for the new normality.
- Air cargo is facing more risks than ever before as an industry. Winners within the airfreight industry who will survive this crisis will be the ones who take the lead in re-thinking alongside with their life science and MedTech customers their services and thinking out of the box to improve the current situation. A wider collaboration between pharmaceutical shippers, airport communities and regulatory bodies is no longer a good-to-have, but a must-have.
- All in all, key success factors to ride out the crisis will be **community collaboration, flexibility, transparency and harmonization of standards.**

To read the full Executive Summary of this 1st webinar, [CLICK HERE](#).

You find this Executive Summary on the Pharma.Aero website too.

For the second and third webinar, the following program is scheduled:

Webinar 2

28th May 2020

The Day After COVID-19: How Collaboration Can Prepare Us for the Impact

3 opinion leaders

- Ruud Van der Geer, MSD
- Rita O'Sullivan, Zoetis
- Andrea Gruber, IATA

3 experts

- Nina Heinz, DHL
- Nathan De Valck, Brussels Airport Company
- Christine Richard, Amerijet

Sponsor

- Cihan Likogullari, Envirotainer

The Executive Summary will be available on Pharma.Aero website shortly.

Webinar 3

18th June 2020

The Future: Will Life Science and MedTec Air Cargo Supply Chain be Completely Different?

4 opinion leaders

- Wouter De Wulf, University of Antwerp
- Marc Schmid, Novartis
- Quentin Hennaux, Baxter
- Kathleen Buckley, Johnson & Johnson

3 experts

- Jaisey Yip, Changi Airport
- Jean Verheyen, Nallian
- Alex Leung, Cathay Pacific

Sponsor

Va-Q-Tec

The webinars are planned from 1 to 2.30 pm CET respectively.
You can register for the 3rd webinar by clicking [this link](#).

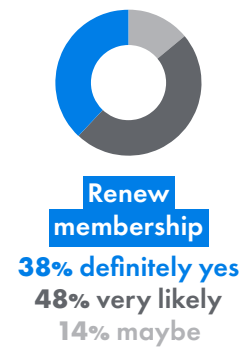
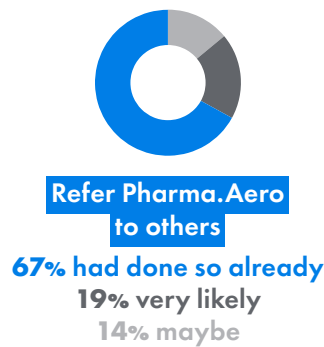
> Register here

Membership Survey Results

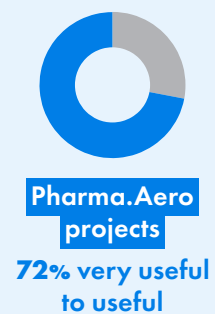
Feedback given by our members is of crucial importance to make continuous improvements and provide strong value for our members. Summary of the feedback compiled from the Membership Evaluation Survey is as follows:



MEMBERSHIP SATISFACTION



MEMBER ENGAGEMENT



If you would like a more detailed version on the survey results, please do not hesitate to send an email to administration@pharma.aero.